



Digital Delivery Tags

Your delivery tags (used to identify your account and contract details) are now available online and will no longer be sent by regular mail. The option to work with digital versions of your delivery tags via mobile phones or online in your office, is a natural progression.

The digital delivery tags are available in Hensall Co-op's FieldTrace website or at this site <https://www.fieldtrace.ca/web/deliverytags/login.aspx>. To log in to this site, use the same credentials that you use for the regular FieldTrace site.

Your username is your Hensall Co-op account Number.

You can use the password recovery option if needed.

If you have never logged in, use the Create New Account option.

You can also follow the instructions in the "New Customer FieldTrace Log In and Link" [here](#).

If you log in to the FieldTrace site, you can select the delivery tag link on the desktop site (top right corner of the first page) or select the icon from the main menu on the mobile app. If you logged in using the "Delivery Tag" link above, you have skipped that step and gone directly to the same site. Once you are on the delivery tag site, you can search for your account name and select the contract that you want. These digital tags can be shared from one mobile device to another. For example, you could text a screen capture of a delivery tag to the driver that will be delivering your crop to the elevator. There is also an option to print tags at the bottom of the site page that can be used when you are connected to a printer. If you need help sorting this out, please contact your Field Marketer, your local Hensall Co-op location or Walt Vermunt at 517-709-0551.

Delivery tags are now reusable. You will need to display the tags when you deliver individual loads however, after the information has been collected by scanning the barcode, the same tag can be used for the next loads of the same product.

Sharecrop situations: if you are delivering a load that is to be split between multiple growers, please bring along the delivery tags for all parties involved so that everyone can be credited for their portion of the load. It is important to have this done as the load is being received.

Please review the documents that are relevant to your crops in the links provided on the <https://hensallco-op.ca/Contract-delivery-resources.htm> page, but don't hesitate to contact Hensall Co-op staff if you have any questions.

On behalf of Hensall Co-op, we sincerely thank you for contracting your identity preserved crops with us and for your ongoing commitment to producing and delivering a high-quality product. Your participation makes our food grade programs a success.

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Best regards,
The Hensall Co-op Team